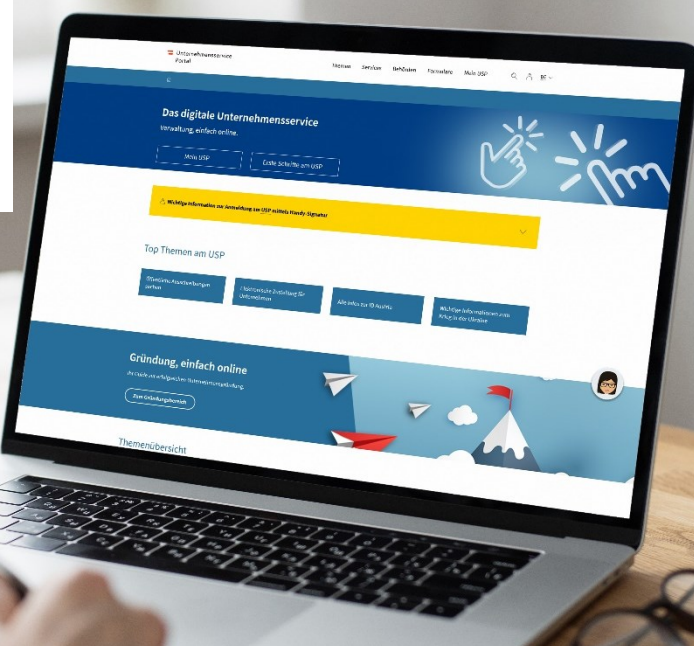


Contact

Andreas Metzger
andreas.metzger@brz.gv.at



Business Service Portal

Central One-Stop-Portal of the association of businesses

Services & features

- One-Stop-Portal by public administration for businesses
- 24/7 availability for basic-, specific- and altering-information
- central user and rights administration
- back-up & stand-in management
- operation of an exclusive service center
- tender search – search for all tenders published under the Austrian Federal Procurement Act in one place
- digital founding opportunity and first registration of single businesses through the portal
- startup.usp.gv.at - information and contacts for startups
- Grants4Companies - AI supports grant search for companies

Facts & figures*

- 100 connected processes like “Mein Postkorb“ or “FinanzOnline“ can be used via single sign-on through the business service portal
- exclusive processes are only available via the business service portal
 - economic property register
 - 9 processes regarding the Austrian social security
- **approx. 512,000 active administrators**
- **approx. 40,000 unique logins per day**
- **70 million page views per year**
- awards: eAward 2018

Benefits & advantages

- fewer administration fees
- direct single sign-on login into multiple federal processes
- less time and money spent on obligatory information transmitting process
- running development: chatbot “Mona“: also used on oesterreich.gv.at and electronic delivery or business service portal

* as of 01/2023