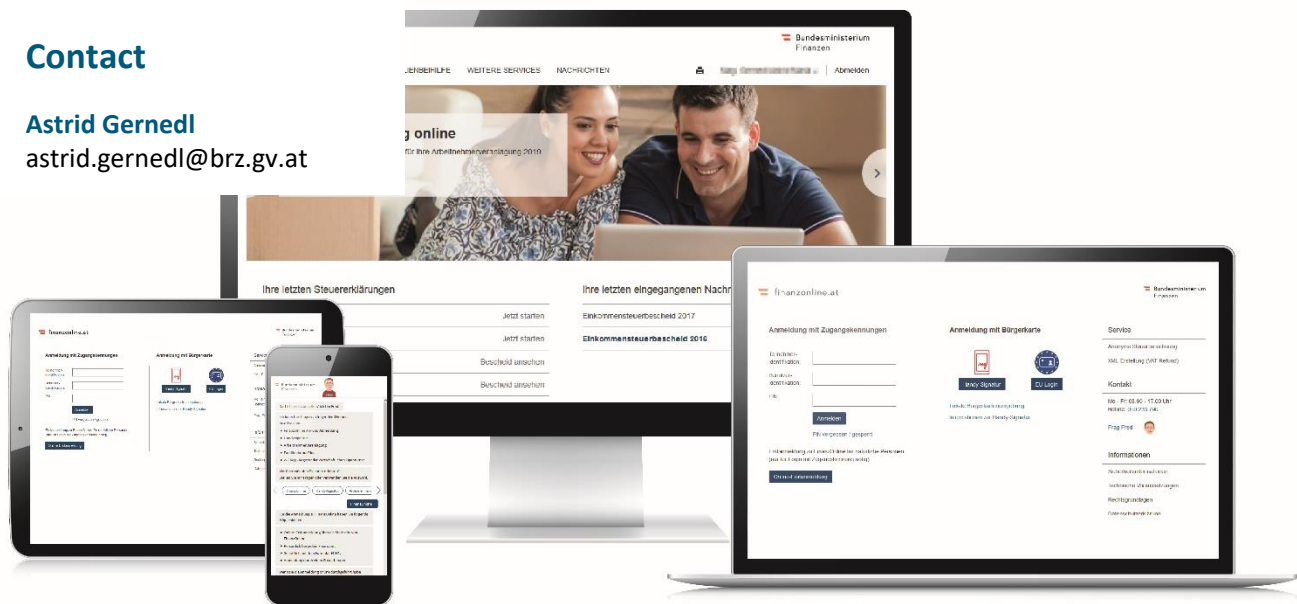


## Contact

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## 5.3 million citizens use FinanzOnline regularly

Electronic access to financial authority since 2003

### Services & features

- > most important e-government portal for the financial authority
- > 24/7 free-of-charge use
- > no special software required
- > no paper attachments
- > modern design with online help, hotline
- > basic personal data may be modified at any time
- > up-to-date information on tax account and tax file contents
- > electronic applications for refunds

### Facts & figures\*

- > **5.3 million participants** file their applications by mouse click
- > **630 000 entrepreneurs** use FinanzOnline
- 2020:
  - > 284 million logins (incl. cash registers)
  - > 16 million submissions and statements
  - > 21.6 million deliveries to the message-Databox
  - > 1116 million server transactions

### Customer benefits

- > 24/7 free-of-charge use
- > money in bank account faster
- > reduced need for face-to-face appointments saves time

\* as of 01/2021