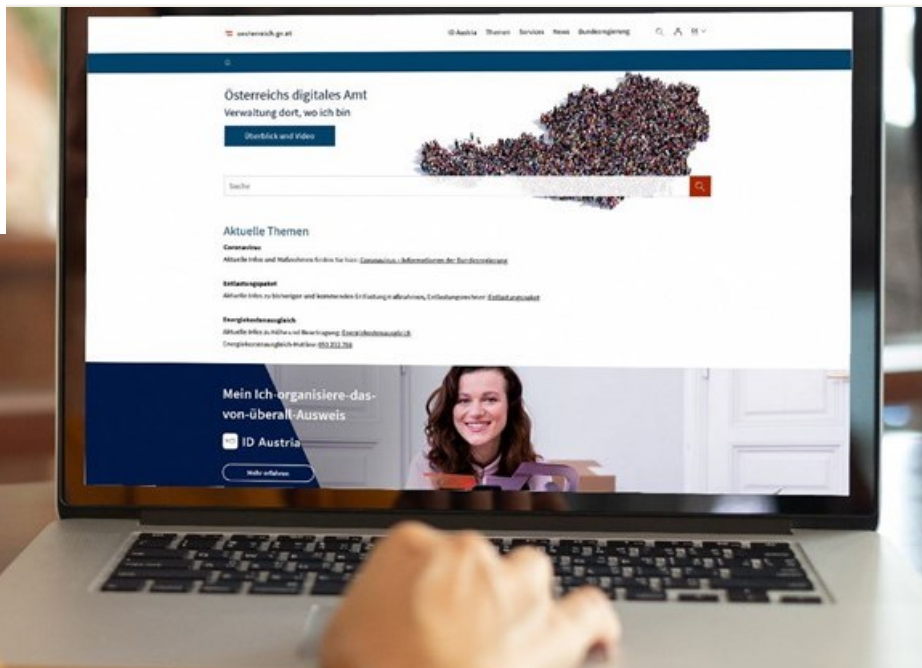


## Contact

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# App „Digitales“ Amt & Portal oesterreich.gv.at

The central platform for digital public service tasks and public sector information

## Services & features

- The online platform oesterreich.gv.at provides citizens with central and easy access to the most important public services
- After 20 years, oesterreich.gv.at replaced help.gv.at as the central platform for performing digital public service tasks and providing public sector information
- The services may be accessed easily via the desktop, or on the smartphone with a mobile app
- The chatbot "Mona" is also available as an administrative assistant with advice and action on the digital official channel.
- **Digitales Amt is accessible from anywhere 24/7**

## Facts & figures\*

- March 2019: Launch of Digitales Amt
- 1.7 million app-downloads (Android + iOS)
- **About 4 million visits per month**

### available services

- change of residency
- postal vote application
- reminder service for passport renewal
- digital baby point
- certificate service
- Pdf signature in the app
- SSO services (for example FinanzOnline)

## Benefits & advantages

- administrative tasks simplified
- cost reductions for citizens and the public sector
- secure access to all applications
- improved data quality

\* as of 01/2023