

## Contact

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# Application-free family allowance

## The administration's first no-stop shop

### Services & features

- no-stop shop: criteria relating to the birth of a child are verified without application, allowing for rapid receipt of family allowance
- development of new IT system
- linked to existing services of the federal authorities and the ministries:
  - central register of births, marriages and deaths
  - central resident register
  - Main Association of Austrian Social Security Institutions
  - network components and basic components of the financial authorities

### Facts & figures\*

- May 2015: automatic family allowance first started
- **600 000 approved** cases since the start in 2015
- 80 000 to 90 000 births per year in Austria
- about 1.1 million beneficiaries

#### Awards:

- Austrian Public Sector Award 2015
- German eGovernment Award 2015
- European Public Sector Award 2015

### Benefits & advantages

- high data quality through linking existing federal services
- no user interaction in about 65% of all cases

\*as of 01/2023