

Contact

Robert Schlee
r.schlee@brz.gv.at

 ELAK im Bund

Electronic file for the federal authorities (ELAK)

Electronic business process mapping

Services & features

Secure collaboration – “anytime, anywhere”

- hub for cooperation with all organizational units of public administration
- cooperation with companies in team rooms
- HTML5 interface and mobile app.
- accessibility
- full-text search in documents and metadata
- compliance with standards (EDIKT, EDIDOK, JSON) for data transfer
- toughened for maximum security (“EU Restraint”)
- support from specialists on the ELAK hotline

Fast project execution

- low code/no code projects
- solution “out of the socket” in the SaaS model
- 99.51 % availability according to SLA measurement

Facts & figures*

- 15,000 users
 - 33 clients
 - 25 million files
 - 136 million documents
 - 240 different forms
- Numerous interfaces (for example)
- official mobile signature
 - dual delivery
 - electronic legal traffic
 - centralized civil register
 - identity management association
 - register system network
 - company register
 - funding database
 - SAP household billing

Benefits & advantages

- e-government process without format discontinuities
- inter-administrative collaboration
- secure document exchange with external parties
- flexible form service
- numerous interfaces “out-of-the-box”
- mobile-compatible

* as of 01/2023