

Contact

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BRZ delivery service – electronic delivery

In 2022, we delivered 1,300,000 letters electronically

Services & features

- electronic delivery according to the Austrian Delivery Act concerning certified delivery of official letters (instead of land-mailed RSa/RSb certified letters) as well as non-certified deliveries
- for the dispatch of electronic deliveries with proof (RSa, RSb) a contract with a delivery service approved by the Federal Ministry of Finance is required
- **high availability 24/7**
- 98% availability over an averaging period of one month (pursuant to the Austrian Delivery Act)
- e-delivery via the BRZ dual delivery shared service as well as via connected IT processes of the public sector

Facts & figures*

- electronic deliveries increase continuously : from less than 10,000 deliveries in 2014 to **1,300,000 deliveries in 2022**
- no paper, printing or shipping costs
- official notifications are displayed centrally and uniformly in **Mein Postkorb** on usp.gv.at and oesterreich.gv.at

Benefits & advantages

- high immediate cost savings per delivery
- instant delivery and direct advice of receipt
- attractive synergies with other federal systems (dual delivery, official mobile signature, hybrid RSb certified letter)

* as of 01/2023