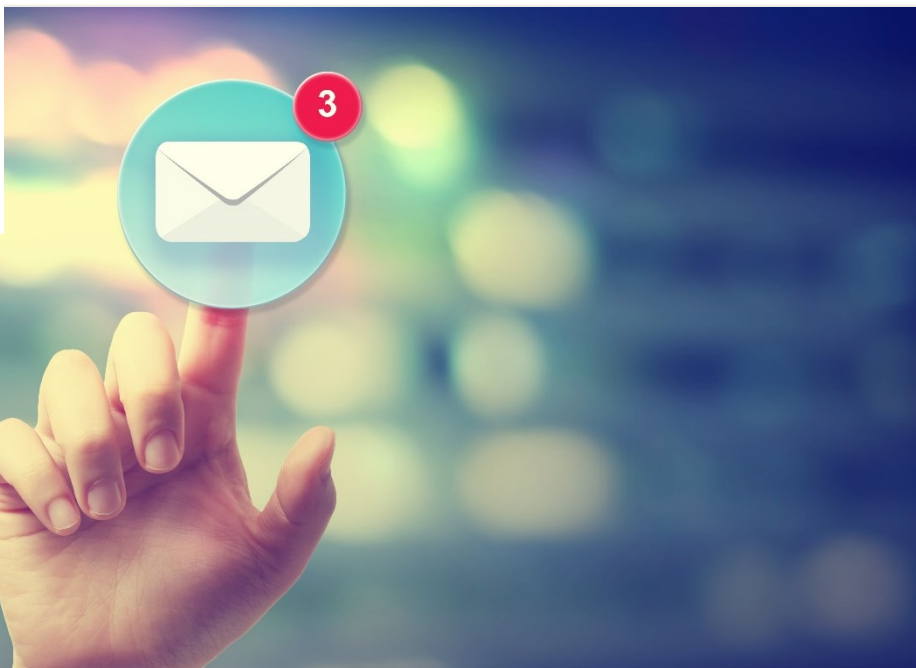


Contact

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BRZ delivery service – electronic delivery

In 2021, we delivered 900,000 letters electronically

Services & features

- > electronic delivery according to the Austrian Delivery Act concerning certified delivery of official letters (instead of land-mailed RSa/RSb certified letters) as well as non-certified deliveries
- > for the dispatch of electronic deliveries with proof (RSa, RSb) a contract with a delivery service approved by the "BMDW" is required
- > **highly available 24/7**
- > 98% availability over an averaging period of one month (pursuant to the Austrian Delivery Act)
- > e-delivery via the BRZ dual delivery shared service as well as via connected IT processes of the public sector

Facts & figures*

- > electronic deliveries increase continuously : from less than 10 000 deliveries in 2014 to **900 000 deliveries in 2021**
- > there are no paper, printing or shipping costs
- > official notifications are displayed centrally and uniformly in Mein Postkorb on usp.gv.at and oesterreich.gv.at

Benefits and advantages

- > **high immediate cost savings per delivery**
- > **instant delivery and direct advice of receipt**
- > **attractive synergies with other federal systems** (dual delivery, official mobile signature, hybrid RSb certified letter)

* as of 02/2022