BRZ delivery service – partner for secure electronic delivery
In 2019, we delivered more than **250,000 letters** electronically

**Facts & figures***

> electronic deliveries increase continuously: from less than 10,000 deliveries in 2014 to more than 250,000 deliveries in 2019
> high immediate cost savings
> no paper, print, physical posting
> significantly reduced cost of postage

Since the register of participants first started, the laws have changed:
> A contract between the sender and the delivery service is a prerequisite for continuing the services of certified electronic delivery.
> Notification of official deliveries are carried out centrally and uniformly in MeinPostkorb (my mailbox) in the portal (usp.gv.at, oe.gv.at).

* as of 01/2020

**Services & features**

> electronic delivery according to the Austrian Delivery Act concerning certified delivery of official letters (instead of land-posted RSa/RSb certified letters) as well as non-certified deliveries
> highly available 24/7, 98% availability over an averaging period of one month (pursuant to the Austrian Delivery Act)
> e-delivery via the BRZ dual delivery shared service as well as via connected IT processes of the public sector
> high quality security in line with the security standards of BRZ GmbH

**Customer benefits**

> high immediate cost savings per delivery
> instant delivery and direct advice of receipt
> electronic delivery according to the Austrian Delivery Act
> attractive synergies with other federal systems (in-house printing services, dual delivery, official mobile signature, hybrid RSb certified letter)

**Contact**

> Christine Mayr
> christine.mayr@brz.gv.at

Mit Sicherheit innovativ.