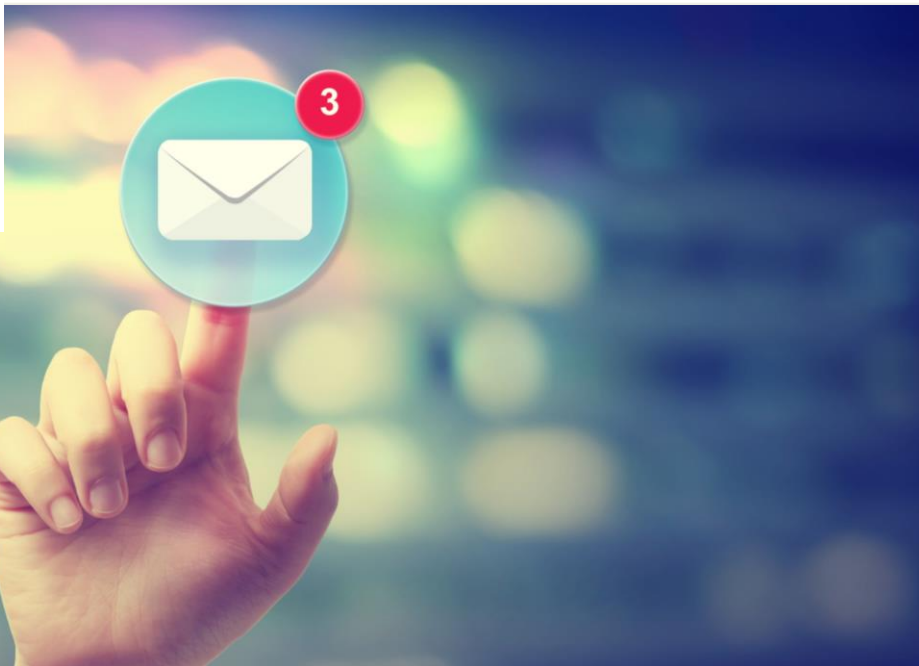


Contact

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BRZ delivery service – partner for secure electronic delivery

In 2020, we delivered 700,000 letters electronically

Services & features

- > electronic delivery according to the Austrian Delivery Act concerning certified delivery of official letters (instead of land-mailed RSa/RSb certified letters) as well as non-certified deliveries
- > **highly available 24/7**
- > 98% availability over an averaging period of one month (pursuant to the Austrian Delivery Act)
- > e-delivery via the BRZ dual delivery shared service as well as via connected IT processes of the public sector
- > high quality security in line with the security standards of BRZ GmbH

Facts & figures*

- > electronic deliveries increase continuously : from less than 10 000 deliveries in 2014 to **700 000 deliveries in 2020**
- > no paper, print, physical posting
- > significantly reduced cost of postage
- > For the dispatch of electronic deliveries with proof (RSa, RSb) a contract with a delivery service approved by the "BMDW" is required
- > Official deliveries are displayed centrally and uniformly in MeinPostkorb on usp.gv.at and oe.gv.at

Customer benefits

- > high immediate cost savings per delivery
- > instant delivery and direct advice of receipt
- > electronic delivery according to the Austrian Delivery Act
- > attractive synergies with other federal systems (in-house printing services, dual delivery, official mobile signature, hybrid RSb certified letter)

* as of 01/2021